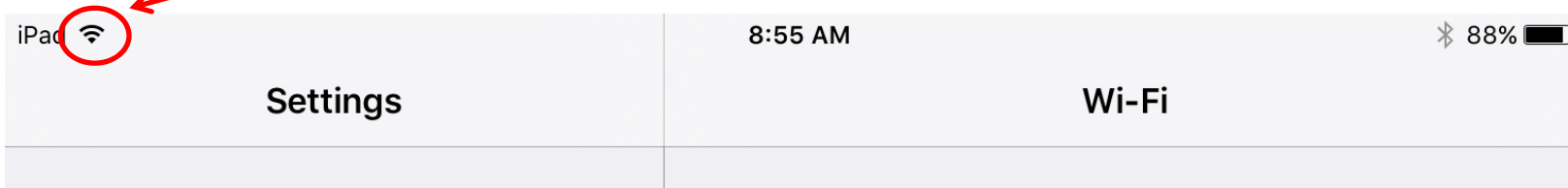
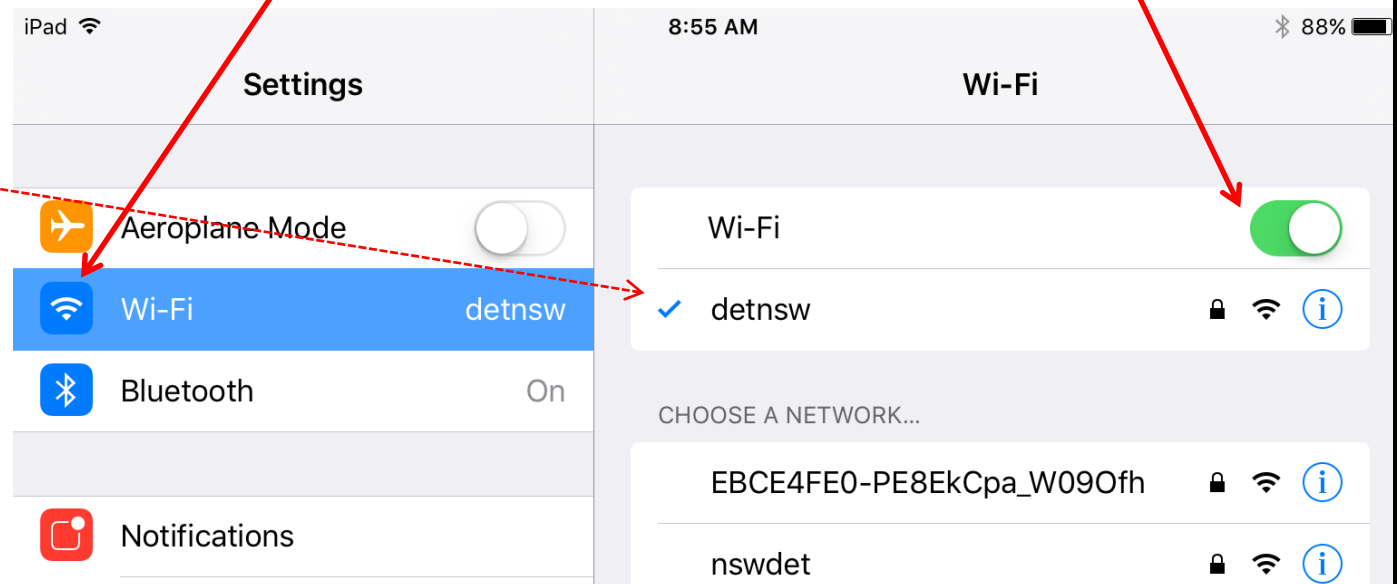


# Basic iPad Troubleshooting

*If you do not see this icon, the iPad is not connected to the network*



*Click on 'Settings' click 'Wi-Fi' and make sure that it is 'on' and 'detnsw' is selected.*



*As a last resort, you can restart the iPad by holding the sleep and home button (simultaneously) for 10 seconds.*